



CROGNALE  
FAMILY DENTISTRY

## **Cancellation and No Show Policy**

Our goal at Crognale Family Dentistry is to provide quality dental care in a timely manner. We do understand that illness, emergencies, flat tires, and bad weather do occur. We ask our patients to give us 24 hours' notice whenever possible if they cannot keep their appointment. This allows us time to fill our schedule with other patients who might be waiting. We appreciate your understanding and consideration regarding our cancellation and failed appointment policy.

- Cancellation or rescheduling of an appointment with 24 hours or more notification will result in no charge.
- A failed appointment is an appointment that is canceled/rescheduled without 24 hours' notice or an appointment where a patient does not show up.
- The first time there will be a \$50.00 fee and second time a \$100.00 fee, anymore after will be at the doctor's discretion.

To cancel appointments please call 717-898-6068. If you do not reach a receptionist you may leave a detailed message on our voicemail.

Patient/Guardian

Signature: \_\_\_\_\_ Date: \_\_\_\_\_